

Service	Phone number 1	Phone number 2	Website	Service type 1	Service type 2	Service type 3	Description
1 Fire, Medical or Police Emergencies	911			Crisis services			
2 Chautauqua County Hotline	1-800-734-0461		crisiservices.org	Hotline	Mental health		
3 National Suicide Prevention Hotline	1-800-273-8255	988	988lifeline.org	Hotline	Mental health		Crisis services
4 Domestic Violence and Rape Crisis Hotline	1-800-752-8748		facebook.com/thesevationarmynewcenter/ facebook.com/thesevationarmynewcenter/	Hotline	Domestic violence		Crisis services
5 Salvation Army New Center	716-661-3897		ocfs.ny.gov/programs/sny/	Domestic violence			
6 NYS Child Abuse Hotline	1-800-342-3720		ocfs.ny.gov/programs/sny/	Hotline	Children/families		Crisis services
7 NYS Child Abuse Hotline	1-800-638-5163	1DD/11Y	nytolcs.thone.org/	Hotline	Children/families		Crisis services
8 NY Project Hope (coping with COVID)	1-844-863-9314		capjustice.org	Hotline	Medical		
9 Child Advocacy Program	716-338-9844	Jamestown	capjustice.org	Children/families	Law enforcement/legal		
10 Child Advocacy Program	716-672-2031	Dunkirk	capjustice.org	Children/families	Law enforcement/legal		
11 Safe Harbor Program (human trafficking)	716-268-1464		capjustice.org/child-abuse-prevention-training/human-trafficking	Children/families	Law enforcement/legal		
12 Legal Assistance of WNY	716-664-4535		lawny.nip/node/49/jamestown-location	Children/families	Law enforcement/legal		
13 Court Appointed Special Advocates [CASA]	716-753-4123		chautauquacasa.com	Children/families	Domestic violence		
14 Hispanic Outreach (Family Service of the Chautauqua Region)	716-488-1971		hcrmesabib.ath.com/hispanic-outreach/	Mental health			
15 Conquer	716-487-2956		chconquer.com	Mental health			
16 Eagle's Nest	716-241-4605	1-844-421-1114	https://recoveryoptionsny.org/	Mental health	Crisis services		Housing
17 Warm Line (Non-Crisis Calls)	1-877-426-4373	1-877-1 AM HERE	recoveryoptionsny.org/contact/	Mental health			
18 Warm Line (Non-Crisis Calls)	716-392-0252	Text	recoveryoptionsny.org/contact/	Mental health			
19 Western New York 211	211		211wny.org	Information/referral			
20 Children's Health Homes of Upstate NY [CHHUNY]	1-855-209-1142		childrenshealthhomes.com	Care management	Mental health		Medical
21 Mobile Integration Team	716-832-0720	's Psychiatric Center	omh.ny.gov/omhweb/it/transformative/health/western-mt.pdf	Crisis services	Mental health		Children/families
22 The Resource Center [TRC]	716-483-2344		resourcecenter.org/	Mental health	Medical		
23 The Chautauqua Center [TCC]	716-484-4734		tcchealth.org/	Mental health	Addiction		Medical
24 Catholic Charities	716-484-9188	Jamestown	ccwny.org/services/chautauqua-county/	Mental health	Children/families		Food
25 Catholic Charities	716-366-3533	Dunkirk	ccwny.org/services/chautauqua-county/	Mental health	Children/families		Food
26 Family Services in the Chautauqua Region	716-488-1971	1-888-358-3899	familyhealth.com/	Mental health			
27 Adult Protection and Elder Abuse Prevention	716-753-4447		chagov.com/humansocial-services/adult-protection-and-elder-abuse-prevention	Hotline	Domestic violence		
28 Adult Protection and Elder Abuse Prevention	716-753-2131	Terrell's Department	chagov.com/humansocial-services/adult-protection-and-elder-abuse-prevention	Hotline	Domestic violence		
29 Buffalo Psychiatric Center	716-816-2014		medicine.buffalo.edu/departments/psychiatry/education/residency/training-st	Mental health			
30 Gamblers Anonymous	1-855-222-5542		gamblersanonymous.org/ga/hotlines	Hotline	Addiction		
31 Alcoholics Anonymous	716-484-1544		aa.org/	Hotline	Addiction		
32 Narcotics Anonymous	585-307-2562		nawny.ny.na.org/	Hotline	Addiction		
33 Chautauqua County Health Department	716-753-4491		https://chagov.com/public-health/public-health	Medical			
34 HIV/AIDS NYS Hotline	1-800-541-2437		nysaidsline.nyc.gov	Hotline	Medical		
35 NY HOPEline	1-877-846-7369	1-877-8 HOPENY	ops.ny.gov/hopeline	Hotline	Addiction		
36 Quit Smoking Hotline	1-800-784-8669	1-800-QUIT-NOW	cdc.gov/tobacco/quit-smoking/index.htm	Hotline	Addiction		
37 Quit Smoking Hotline	333888	Text	cdc.gov/tobacco/quit-smoking/index.htm	Hotline	Addiction		
38 The Upstate NY Poison Control Center	1-800-222-1222		poison.org/	Hotline	Medical		Children/families
39 Red Cross Jamestown	716-664-5115		redcross.org/local/new-york/western-new-york/about-us/locations/western-n	Housing	Food		
40 Child Single Point of Access [SPOA]	716-661-8855		chagov.com/mental-hygiene/Childrent-SPOA	Mental health	Care management		Children/families
41 Adult Single Point of Access [SPOA]	716-661-8850		chagov.com/mental-hygiene/Adult-SPOA	Mental health	Care management		
42 HHUNY/Care Coordination Referrals	855-613-7659		hhuny.org/	Mental health	Medical		Care management
43 Chautauqua County Social Services	716-363-3500	Dunkirk	chagov.com/humansocial-services/humansocial-services	Housing			
44 Chautauqua County Social Services	716-661-8200	Jamestown	chagov.com/humansocial-services/humansocial-services	Housing			
45 Chautauqua County Social Services	716-753-4421	Mayville	chagov.com/humansocial-services/humansocial-services	Housing			
46 Chautauqua County Rural Ministries	716-366-1787		lhcrcm.org/	Food			
47 Salvation Army	716-366-3701	Dunkirk	easternusa.salvationarmy.org/empire/dunkirk/	Children/families			
48 Salvation Army	716-664-4108	Jamestown	easternusa.salvationarmy.org/empire/	Food	Children/families		
49 St. Susan Center	716-664-2253		stsusancenter.org/	Food			
50 National Fuel Gas - Emergency	1-800-444-3130		nationalfuel.com/safety/fuel-gas/save-life-my-home-bt-p9-home-blt/	Other			
51 National Grid Electric - Emergency	1-800-892-2145		nationalgridus.com/upstate-my-home/contact-us/	Other			
52 Home Energy Assistance Program [HEAP]	716-661-8103		chagov.com/humansocial-services/home-energy-assistance-program-heap	Other			
53 Chautauqua County Behavioral Health Clinics	716-661-8330	Jamestown	chagov.com/mental-hygiene/Mental-Health-and-Chemical-Dependency-S	Mental health	Addiction		
54 Chautauqua County Behavioral Health Clinics	716-363-3550	Dunkirk	chagov.com/mental-hygiene/Mental-Health-and-Chemical-Dependency-S	Mental health	Addiction		
55 Lakeside Recovery & Treatment Center	716-672-6117		omh.ny.gov/omhweb/facilities/buyc/page/lakeside.html	Mental health			
56 PROS Center for Wellness	716-366-7660	S Program (Dunkirk)	resourcecenter.org/services/counseling/	Mental health			
57 PROS Center for Wellness	716-661-1510	Program (Jamestown)	resourcecenter.org/services/counseling/	Mental health			
58 The Resource Center MH services	716-366-6125	Dunkirk	resourcecenter.org/services/counseling/	Mental health			
59 The Resource Center MH services	716-661-1590	Jamestown	resourcecenter.org/services/counseling/	Mental health			
60 UPMC Chautauqua Outpatient Behavioral Health	716-664-8641	Jamestown	upmc.com/locations/hospitals/chautauqua/services/behavioral-health	Mental health	Addiction		
61 UPMC Chautauqua Outpatient Behavioral Health	716-363-0018	Dunkirk	upmc.com/locations/hospitals/chautauqua/services/behavioral-health	Mental health	Addiction		
62 Mobile Transition Team	716-661-8871	716-661-8872	chagov.com/sites/default/files/inline-files/Mobile%20Transition%20Team_0.p	Mental health	Crisis services		
63 UPMC Chautauqua Inpatient Chemical Dependency Services	716-664-8620		upmc.com/locations/hospitals/chautauqua/services/behavioral-health/inpatient	Addiction			

64 Brooks-TLC Outpatient Chemical Dependency clinic	716-595-3355		brookshospital.org/services/substance-use-disorder/	Addiction	
65 Prevention Works	716-366-4623	Dunkirk	preventionworks.us/	Addiction	Children/families
66 Prevention Works	716-664-3608	Jamestown	preventionworks.us/	Addiction	Children/families
67 CombatAddictionCHQ.com			CombatAddictionCHQ.com	Addiction	
68 Brooks-TLC Hospital	716-366-1111		brookshospital.org/	Medical	
69 Westfield Memorial Hospital	716-326-4921		ahn.org/locations/hospitals/westfield-memorial	Medical	
70 UPMC Chautauqua Hospital	716-487-0141		upmc.com/locations/hospitals/chautauqua	Medical	
71 Well Now Urgent Care	716-413-0038	Dunkirk	wellnow.com/locations/dunkirk	Medical	
72 Well Now Urgent Care	716-489-3144	Jamestown	wellnow.com/locations/jamestown	Medical	
73 Well Now Urgent Care	716-526-0156	Lakewood	wellnow.com/locations/lakewood	Medical	
74 Chautauqua County Sheriff	716-753-4232		sheriff.us/	Law enforcement/legal	
75 Chautauqua County Jail	716-753-4939			Law enforcement/legal	
76 Dunkirk Police Department	716-366-2266		cityofdunkirk.com/government/departments/police_new/	Law enforcement/legal	
77 Fredonia Police Department	716-679-1531		fredoniapolice.org/	Law enforcement/legal	
78 Jamestown Police Department	716-483-7537		jamestownny.gov/departments/police-department/	Law enforcement/legal	
79 Lakewood-Bustl Police Department	716-763-9563		lakewoodny.com/community/law-enforcement/	Law enforcement/legal	
80 NY State Police Fredonia	716-679-1521		troopers.ny.gov/	Law enforcement/legal	
81 NY State Police Jamestown	716-665-3113		troopers.ny.gov/	Law enforcement/legal	
82 Westfield Police Department	716-326-3375		westfieldny.com/village-westfield/police-department	Law enforcement/legal	
83 Chautauqua Region Law Center	716-483-2116			Law enforcement/legal	
84 Public Defender Office	716-753-4376		chqgov.com/public-defender/Public-Defender-1	Law enforcement/legal	
85 Safe House of Chautauqua County	716-661-9446		chautauquaopportunities.com/the-safe-house-of-chaut-co/	Housing	Children/families
86 National Runaway Safeline	1-800-786-2929		1800runaway.org/	Hotline	Children/families
87 Juvenile Services Team (Probation Dept.)	716-661-8011	Jamestown	https://chqgov.com/probation/probation	Children/families	Legal
88 Juvenile Services Team (Probation Dept.)	716-363-3640	Dunkirk	https://chqgov.com/probation/probation	Children/families	Legal
89 Chautauqua County Youth Bureau	716-753-4725		chqgov.com/humansocial-services/youth-bureau	Children/families	
90 Persons in Need of Supervision (PINS)			chqgov.com/humansocial-services/children-family-services	Legal	Children/families
91 UCAN City Mission	716-488-7480	Advocacy Network	ucanmission.org/	Housing	
92 ALSTAR EMS	716-664-4700	non-emergency EMS	wcaeservices.com/	Medical	
93 Mental Health Association	716-661-9044		mhachautauqua.org/	Mental health	Addiction
94 SafePoint Lighthouse	716-413-4661		acecianetwork.org/	Addiction	
95 Mobile Crisis Team (daytime)	716-363-3684		chqgov.com/sites/default/files/inline-files/Mobile%20Crisis%20Team_0.pdf	Crisis services	Mental health
96 Mobile Crisis Team (nights and weekends)	1-800-724-0461	via County Hotline	chautauquaopportunities.com/mobile-crisis-outreach/	Crisis services	Mental health
97 STEL	716-366-3200		stel.org/	Housing	
98 Recovery Options Made Easy	716-532-5508		recoveryoptionstny.org/	Housing	
99 Chautauqua Opportunities Inc	716-661-9430	Jamestown	chautauquaopportunities.com/	Housing	Children/families
100 Chautauqua Opportunities Inc	716-366-8176	Dunkirk	chautauquaopportunities.com/	Housing	Children/families
101 Assertive Community Treatment (ACT)	844-675-1348	716-785-6335	bestlifeny.org/programs-and-services/assertive-community-treatment/	Mental health	
102 SUNY Fredonia University Police	716-673-3333		www.fredonia.edu/about/offices/university-police	Law enforcement/legal	
103 Town of Ellcott Police	(716) 665-7083		www.townofellcott.com/police-department.html	Law enforcement/legal	
104 Town of Carroll Police Department	(716) 569-5365			Law enforcement/legal	